

FOR IMMEDIATE RELEASE



Voice Print International Connects with iTivity's WebTunnel™ -- Uses New iTivity Feature to Manage Web-based Products

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ATLANTA, GA – July 20, 2009. Tridia Corporation, the leader in remote access and support software for Linux and UNIX, announces that Voice Print International, Inc., (VPI) has upgraded to iTivity 5.2 and has implemented its WebTunnel feature to remotely access their web-based products.

VPI develops solutions that enable businesses to capture and analyze voice interactions, including a variety of web-based applications. Since these applications are behind firewalls, accessing them was a real challenge. VPNs are not a solution since VPI has many customers and each would require a separate VPN installation and configuration. This would be prohibitively expensive and time consuming. VPI utilizes the WebTunnel feature of iTivity to allow on-demand remote access to the web-based applications without VPNs or port forwarding. This provides immediate access to any of their customers' applications simply using a web-browser.

"VPI is among a growing group of IT Solution Providers that are seeking to support their new web-based applications.", says Vince Frese, Tridia's President & CEO. "The new WebTunnel feature allowed them to expand their iTivity implementation and solve a whole new set of web-based access problems. We are very proud of the value that iTivity brings our customers."

About Voice Print International, Inc.

Based in Camarillo, CA, VPI enables the world's leading businesses and government agencies to proactively capture, analyze and leverage their multimedia interactions in real time to help improve workforce performance, build customer loyalty, minimize risk, and ensure regulatory compliance. Founded in 1994, VPI has offices worldwide.

About Tridia Corporation

Founded in 1987, Tridia has been the market leader in Linux and UNIX remote access and support solutions for almost two decades. Tridia has over 3,300 customers and more than 30,000 installations worldwide. Tridia launched iTivity in 2004 as the first premise-based remote access and support solution for use on private and public networks that can be customized and integrated into existing workflows and applications. Tridia's products allow ISVs, VARs and IT Solution Providers to increase worker productivity, lower support costs, improve customer satisfaction, insure compliance and increase sales.