



## SI Systems, Inc.

"With iTivity, we are ready for anything from anywhere"

— Alan Bourne,  
Network Administrator  
SI Systems, Inc.

### - About SI Systems -

*Founded:* 1968

*Industry:* Construction

*Products:* Hardware and software solutions for the business management needs of commercial sub-contractors

*Customers:* Hundreds of the nation's leading sub-contractors

**SI Systems, Inc.**  
2323 Belleair Road  
Clearwater, FL 33764  
Toll Free: 800-422-2277  
Telephone: 727-531-0669  
Fax: 727-536-8858  
Web: <http://www.si-sys.com>

For more than 36 years, SI-Systems has met the hardware and software needs of top commercial sub-contractors. It provides a full line of business management software applications that can be mixed and matched to fit the customers' specific needs. It specializes in a complete job costing and integrated accounting solution for mid to larger-sized specialty contractors.

To remain in business for 36 years is quite an achievement in itself, but it wouldn't have been possible without a customer-centric philosophy. "For more than two years, we supported a remote customer that gave us fits because the help desk had no way to see the client's desktop," says Alan Bourne of SI Systems, Inc. "We tried everything but nothing provided enough remote access to the problems."

Vertical industry VARs have specific needs that third-party services such as WebEx and GoToMyPC don't address. iTivity's support for Microsoft Windows, UNIX, and Linux, combined with it being hosted on the VAR's Internet connection, offers far greater functionality and flexibility than competing solutions.

"Tridia iTivity is the answer to two-plus years of hand-wringing over how to remotely support our GUI product," says Bourne. "With iTivity, we are ready for anything from anywhere." By listening to IT administrators and VARs, Tridia created iTivity as a self-hosted solution that eliminates the monthly subscription fees of competing services. Not only is this cheaper, but it also increases privacy.

iTivity leverages Tridia's long history of technical innovation and customer success to provide an innovative, yet affordable, Internet-based collaboration and support platform. It is from the Tridia iTivity platform that companies can put forth a standardized connectivity solution that meets their needs today, and for some time to come.